



## JOHN STREET HOSTEL CASE STUDY CARLISLE, CUMBRIA

John Street Hostel is run by Carlisle City Council and provides emergency accommodation for up to 20 homeless men in individual bedrooms. In 2015, the hostel was severely flood-damaged by Storm Desmond, requiring the complete renovation of the ground floor, and the hostel finally re-opened in the spring of 2018.

The Manager, Peter Rhodes, explained that prior to the renovation the hostel did have a Building Energy Management System (BEMS) but this didn't provide room-by-room control of the heating. As a result, especially in the colder months, some rooms would be overheated whilst others were left too cold. The necessary refurbishment following the storm provided an opportunity to install a completely new system that would offer much better control – and the Genius Hub was chosen.

### What were your first impressions of Genius Hub?

*"The user-interface seemed quite daunting at first, just because of the level of control we now had. Before we only had a time clock for the boiler and now we had one for every room, and I felt quite apprehensive about this, but as I got used to it I realised that, once set, we could just leave it alone to look after itself. This was excellent, as we didn't want a system that we had to keep adjusting all the time,"*

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### How was the installation?

*"The installation was completely non-intrusive and caused no disruption at all. Much of the equipment was installed in the loft space so there was little reason to go into any of the guest's rooms."*

### What have you liked about the Genius Hub system?

*"The flexibility and ease of use of the system is important, but a major plus has got to be the cost savings as it all comes out of our budget to run the hostel."*

### Have you benefited in any other way?

*"Having each of the rooms individually controllable has been very much appreciated by our residents. We can check on the temperatures in the individual rooms and it is excellent that the system manages itself and we only need to tweak it from time to time."*