# **Genus**

**Quick Help Guide** 



# HOW TO LOGIN

1. Go to www.geniushub.co.uk/app

- 2. Your username is:
- 3. Your password is:
- 4. Click "Log in"

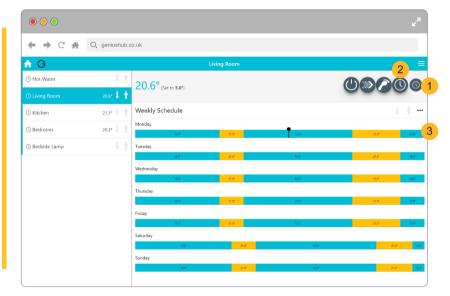
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• → C #	Q geniushub.co.uk 1			
		Login		
	Username Username Password Password		2	
	Create account	Log in Demo	4 Forgotten Details	



## **• TIMER MODE**

Set your own customised 7 day schedule

- 1. Click on the mode icon
- 2. Click on the **"TIMER"** icon ( $\bigcirc$ )
- The room will now follow the heating schedule set up for that room

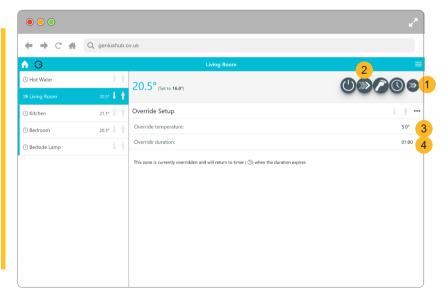




#### **OVERRIDE A ROOM**

Too cold? Use this mode for a quick boost

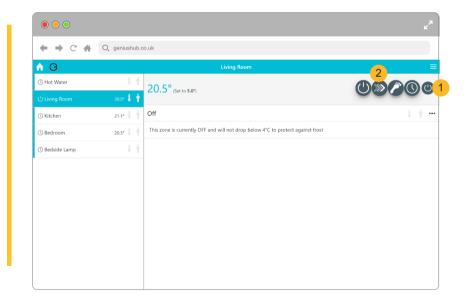
- 1. Click on the mode icon
- 2. Click on the "OVERRIDE" icon (>>>)
- 3. Select a temperature
- 4. Select duration
- 5. After the override finishes the zone will revert back to the mode it was in before





# HOW TO TURN A ROOM OFF

- 1. Click on the mode icon
- 2. Click on the **"OFF"** icon ( $\bigcirc$ )
- The room will now heat only to protect against frost

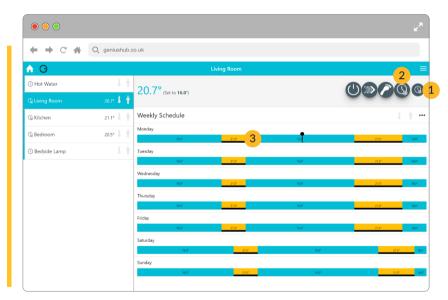




# SENSE MODE

Sense mode detects occupancy within a set schedule

- 1. Click on the mode icon
- 2. Click on the **"SENSE"** icon (
- 3. Heating periods which are underlined
- 4. will only heat up when there is someone in the room

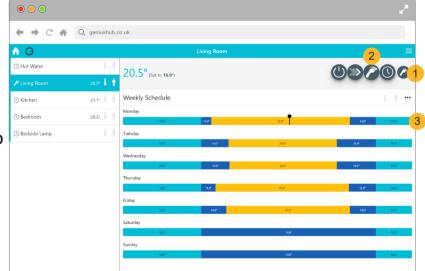




## **•FOOTPRINT MODE**

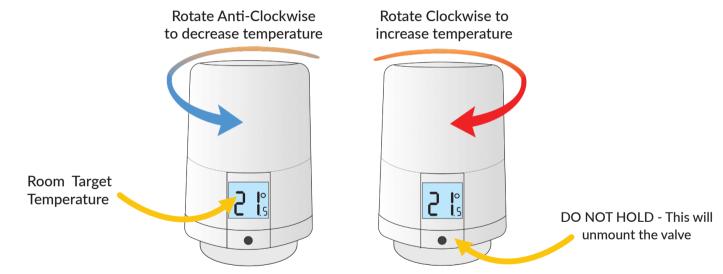
Footprint mode automatically heats zones when occupied

- 1. Click on the mode icon
- 2. Click on the **"FOOTPRINT"** icon ()
- 3. The room will now follow the active, away & night time temperatures set up for the room. So the room will heat automatically when occupied and will turn down when it is vacated





# MANUAL OVERRIDE - GENIUS RADIATOR VALVE



Your radiator will maintain the room temperature you have set on the valve. Once the room reaches the temperature, the radiator will switch off. The radiator will turn back on automatically when the room drops below the room target temperature.

# genus

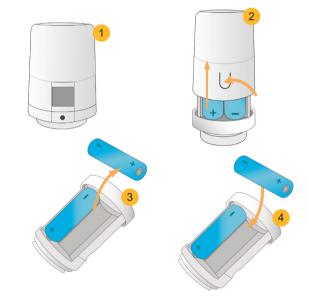
#### **IDENTIFY AND A CHANGE THE BATTERIES IN A RADIATOR VALVE**

1. When the batteries are flat, the screen will not wake when a button is pressed

2. Remove the battery cover. Do this by pressing the indent at the bottom of the battery cover, then it should unclip and can be slid upwards.

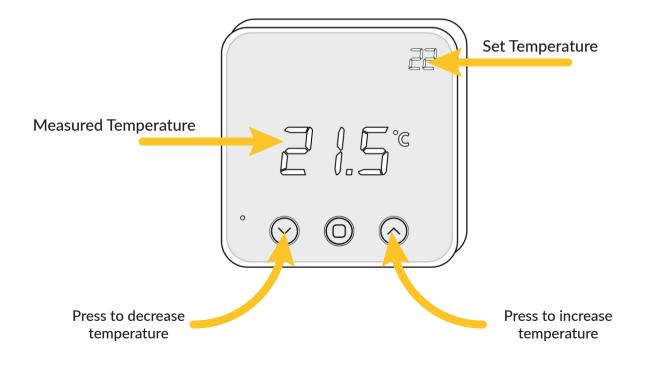
3. Remove the 2 x AA batteries, (note the orientation of the batteries, one is up and one is down). Short press and release the button before putting in the new batteries.

4. Put in the 2 new AA batteries, take note of the orientation shown behind the battery compartment. Put the battery cover back on, by sliding it back down similar to step 2.





# MANUAL OVERRIDE - WIRELESS ROOM THERMOSTAT





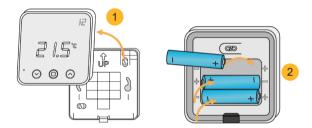
#### HOW TO CHANGE THE BATTERIES IN A ROOM THERMOSTAT

1. Place a flat-bladed screwdriver into the slot at the bottom between the thermostat and backplate, lever the bottom of the thermostat forwards.

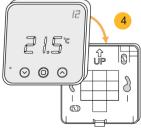
2. Remove and replace the 3 x AA batteries. Wait 30 seconds before putting in the new batteries

3. Wake the Thermostat by pressing the middle button

4. Place the Thermostat back onto the backplate

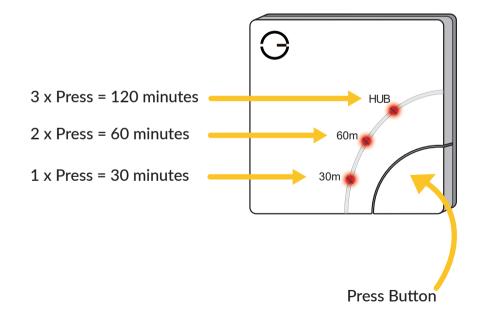






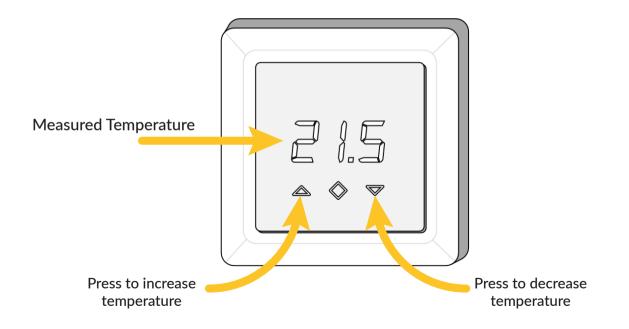


#### MANUAL OVERRIDE - ELECTRIC SWITCH





# MANUAL OVERRIDE - POWERED ROOM THERMOSTAT



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#### HOW TO CHANGE THE BATTERIES IN A ROOM SENSOR

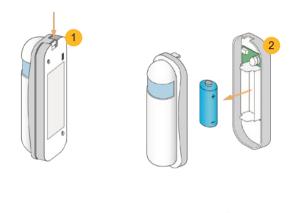
Use the devices page to check which Room Sensor has a low or flat battery

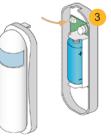
1. Remove the front cover. To do this, insert a flat-head screwdriver into the top catch of the Room Sensor and push down

2. Remove and replace the 1 x CR123 battery. Wait 30 seconds before putting in the new battery

3. Wake the Room Sensor by pressing the black button at the top left hand corner

4. Return the cover by pressing the bottom end first and close it up until it clicks shut





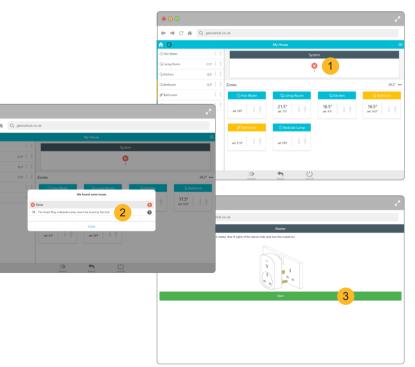




# **I FAULT CHECKING - USING THE DOCTOR**

System errors? The Doctor will help bring your system back to full health

- 1. Click on the 'x' icon
- 2. Click the issue
- 3. Follow the doctor's instructions

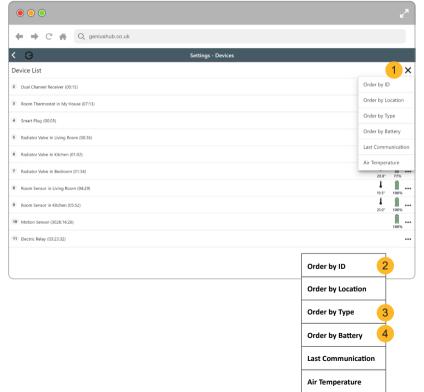




# DEVICES PAGE

This section lets you check each device's battery level and last communication time

- Order Devices by clicking the up/down arrow (♣)
- 2. Location: To check if any devices are missing
- 3. Battery: To check which batteries need replacing
- 4. Last Communication: To check which devices have stopped communicating

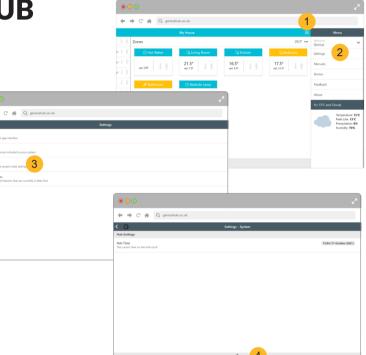




# **O HOW TO RESTART THE HUB**

Technical difficulties? Try a restart

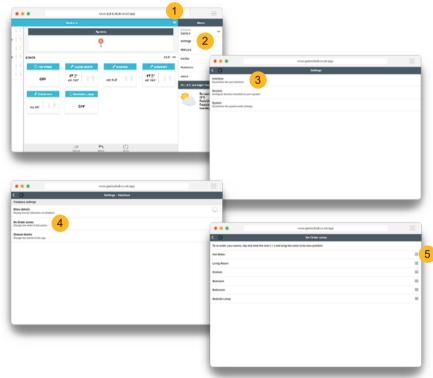
- 1. Click on the Main Menu ( $\blacksquare$ )
- 2. Click 'Settings' on the sub-menu
- 3. Click 'System'
- 4. Click 'Restart Hub'





# REORDERING ZONES

- 1. Click on the Main Menu ( $\equiv$ )
- 2. Click 'Settings' on sub-menu
- 3. Click on 'Interface'
- 4. Click on 'Re-order Zones'
- 5. Drag the (≡) icon up/down into the correct order

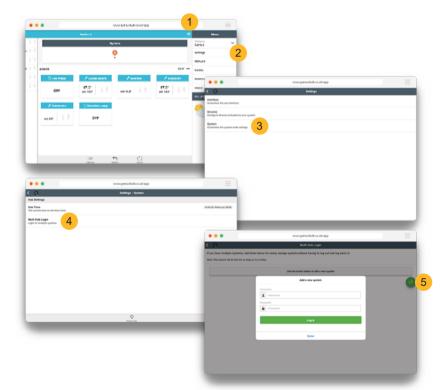


# Genus

# ADDITIONAL INFORMATION - MULTI HUB LOGIN

If you have more than one hub, you can take advantage of multi-hub login to quickly swap between your hubs

- 1. Click on the Main Menu (≡)
- 2. Click 'Settings' in the sub-menu
- 3. Click 'System'
- 4. Click 'Multi Hub Login'
- 5. Click the *icon* and login with your 2nd Genius Hub username and password





# **O CONTACT INFORMATION**

To report a bug or submit feedback, click the Main Menu (≡) Feedback, Select either '**Report a Bug**' or '**Feedback**'

To change your username or password click the Main Menu (≡) your Username, Select '**Update my details**'

For further information on the Genius Hub, click on 'Manuals' to browse by topic

Support Times: 9am-4.30pm Monday-Friday Telephone: 0121 667 8000 Email: support@geniushub.co.uk